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CONFIRMATION NO. 4800

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.	
09/604,199	06/27/2000 RULE	709	2157	002950.P053	
APPLICANTS Robert H. Joyce, San Jose, CA; Munisekaran Madhhipatla, Santa Clara, CA; Allan Michael Moore, North Vancouver, BC, CANADA; Rick A. Perotti, Morgan Hill, CA;					
** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 10/10/2000					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /LASHONDA T JACOBS/ Acknowledged Examiner's Signature	<input type="checkbox"/> Met after Allowance LJ Initials	STATE OR COUNTRY CA	SHEETS DRAWINGS 6	TOTAL CLAIMS 52	INDEPENDENT CLAIMS 3
ADDRESS WELSH & KATZ, LTD 120 S RIVERSIDE PLAZA 22ND FLOOR CHICAGO, IL 60606 UNITED STATES					
TITLE System and method for automated and customizable agent availability and task assignment management					
FILING FEE RECEIVED 1266	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		